

# Quarterly Progress Update

Jan – Mar 2024



**CHARGE X**  
consortium



4/1/2024

John Smart

Casey Quinn

Kristi Moriarty

Dan Dobrzynski

LED BY



INL/RPT-24-76367



## Vision

Any driver of any EV can charge on any charger the first time, every time

## Mission

Bring together EV charging industry members, national laboratories, consumer advocates, and other stakeholders to measure and significantly improve public charging reliability and usability in North America **by June 2025**

## Scope

Focus on complex issues that require multi-stakeholder collaboration and national lab support to solve and simplify

# Scope of Work

## Working Group 1

### Defining the Charging Experience

- Define KPIs
- Set and validate targets
- Track industry performance

## Working Group 2

### Reliability/Usability Triage

- Create fixes for:
- Payment and user interface
  - Communication
  - Hardware

## Working Group 3

### Solutions for Scaling Reliability

- Improve:
- Diagnostics
  - Interoperability testing methods

## Outcomes

- Labs produce recommended practices, prototype tools, voluntary recognition program design
- Industry adopts practices and tools, improves standards

# Participants (85 as of 3/31/2024)

Blue = added in Q2 FY24

## Charger Manufacturers and Suppliers

ABB e-Mobility, Amphenol, Autel, Bosch, BTC Power, Dover Fueling Solutions, Eaton, **Evalucon**, EVBox, FreeWire Technologies, IoTecha, **Qualcomm**, Siemens, SK Signet, Tritium, Wallbox

## Customer-Facing Charging Station Operators

**Apple Green Electric**, Blink Charging, bp pulse, ChargePoint, Electrify America, Enel X Way, EVgo, FLO, Francis Energy, InCharge, KIGT, Koulomb, NovaCHARGE, NYPA, **Rove**, SWTCH Energy, Xeal Energy

## Charging Network and Software Providers

amcontrol, AMPECO, ampUp, **Driivz**, EV Connect, PIONIX, Switch

## Auto Manufacturers

American Honda, BMW of North America, Ford Motor Company, General Motors, Lucid, Mercedes-Benz North America, Rivian, Stellantis, Subaru of America, Tesla, Toyota Motor North America, VinFast Auto, Volvo Car USA

## 3rd-Party Roaming Hubs and eMSPs

AeonCharge, Bluedot, ChargeHub, Hubject

## Field Services and Analytics Firms

Atlas Public Policy, ChargerHelp!, Energetics, EVSession, Field Advantage, **ReliON**, Uptime Charger

## Consumer Advocates

Cool the Earth, Consumer Reports, J.D. Power, Plug In America

## Fleets

Hertz

## Payment Industry Stakeholders

Discover Global Network, Nayax, Noodoe, Payter

## Standards Organizations, Technology Alliances

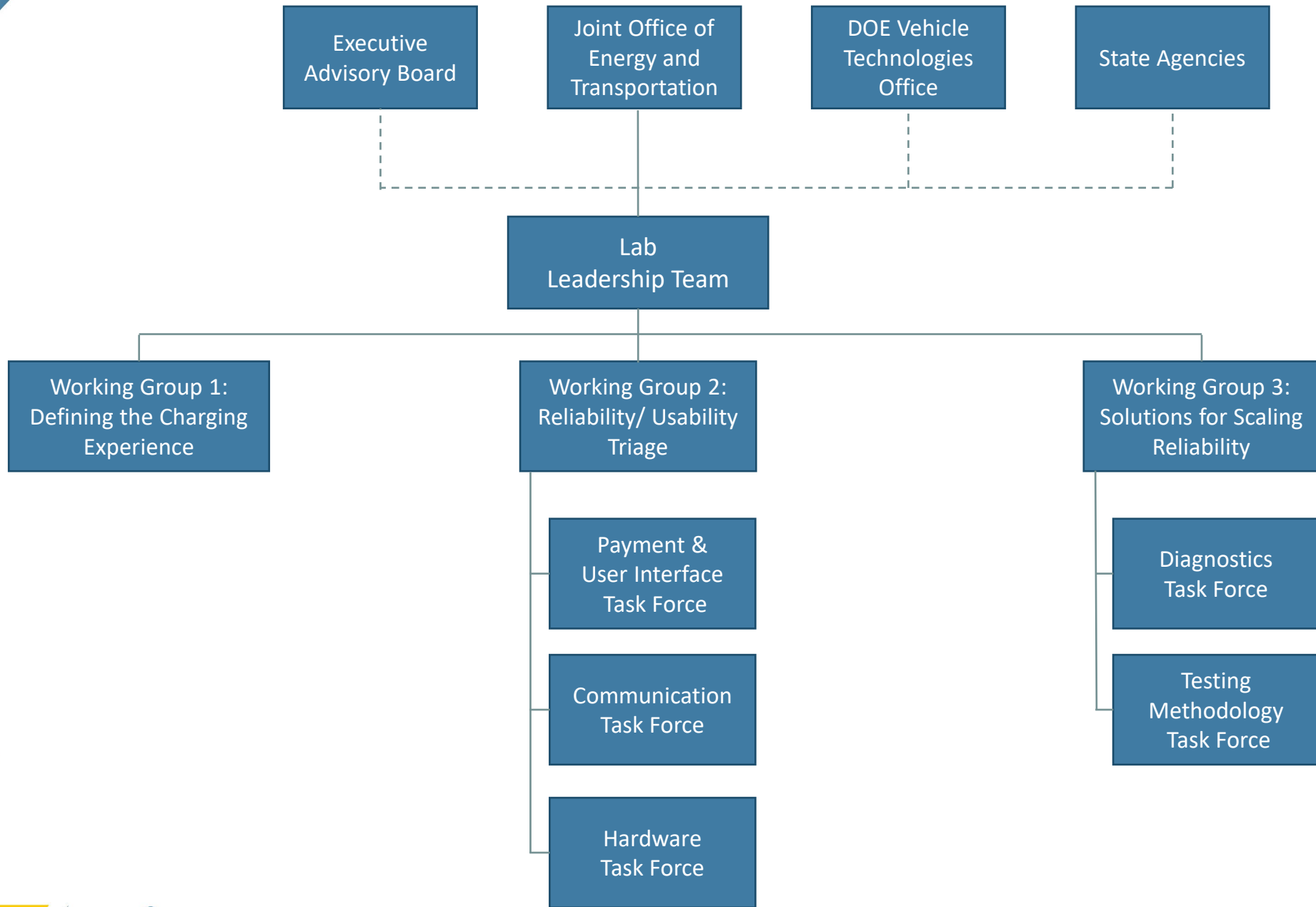
CharIN North America, COVESA, EPRI, Open Charge Alliance, SAE Sustainable Mobility Solutions

## Research Organizations and Universities

American Center for Mobility, EPRI, Transportation Energy Institute, University of California, Davis; University of Washington

## State Agencies and Policy Firms

California Air Resources Board, California Energy Commission



# Operating Model

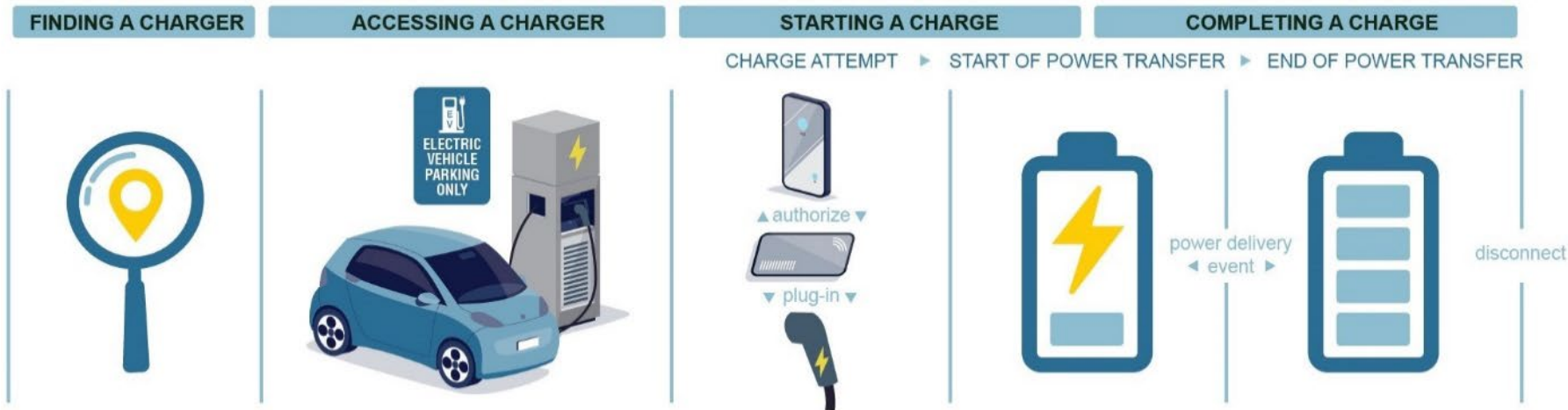
1. Working Group or Task Force defines focused project, identifies champion, and forms small project team
2. Project team performs work, develops draft product
3. Project team seeks input from Task Force, collects additional data, refines and publishes product
4. Task force implements, demonstrates product, and socializes across consortium
5. Consortium pushes for broad industry implementation

# Project Progress Updates

# Defining the Charging Experience

WG1  
Lead lab: INL

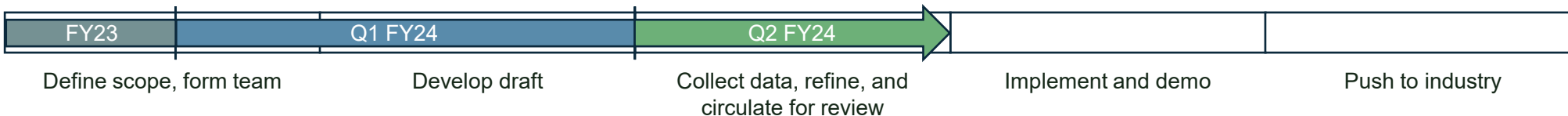
Defined key aspects of the charging experience:



Defining KPIs to measure and improve performance:

Interim set of KPIs (for near-term implementation)

Ideal set of KPIs (require development for long-term implementation)





# Payment System Reliability

Working Group 2,  
Payment & User Interface  
Task Force  
Lead Lab: NREL

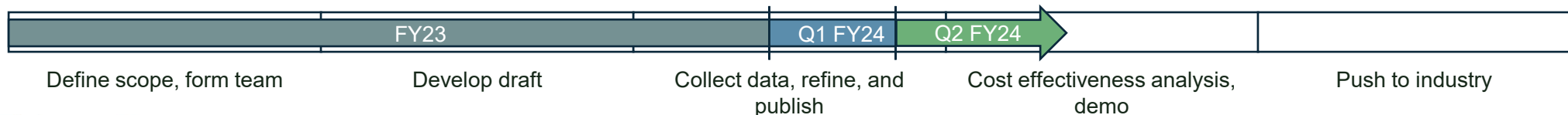
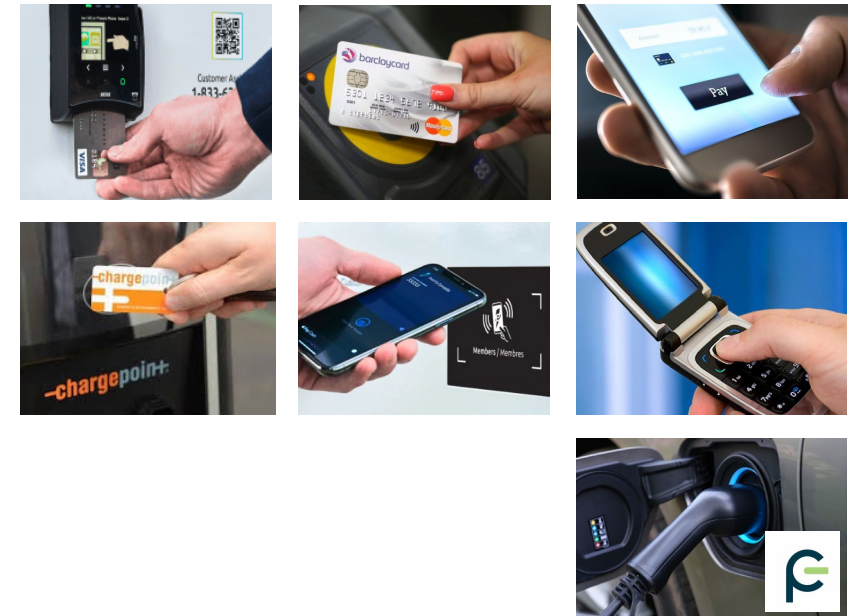
**Goal:** Document problems and recommend solutions for wide range of payment system issues seen in the field

## Progress:

- Published best-practice document 2/29/24
- Industry informing cost effectiveness analysis, ~70% complete

## Next Steps:

- Complete cost effectiveness analysis
- Collect data from CSOs to validate and/or demonstrate most cost-effective solution(s)



# Adapter Reliability and Safety

Working Group 2,  
Hardware Task Force  
Lead Lab: NREL

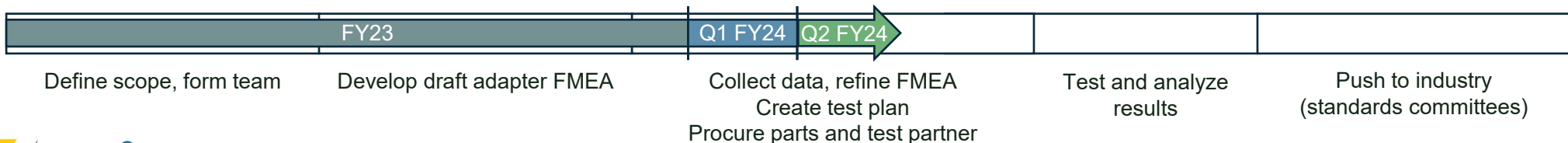
**Goal:** Ensure performance standards (J3400/1), conformance standards (UL 2252), and industry practices catch all major failure modes

## Progress:

- Completed draft FMEA and eval plan for first of three cases:
  - CCS to J3400 rigid; J3400 to CCS rigid; J3400 to J3400 extension cable
- Design of standard reference inlet thermal properties complete
- Broader safety-related failure modes identified

## Next steps:

- Failure testing to validate FMEA
  - Pin cap testing identified as a critical failure mode to inlet/connectors, pulled ahead
- Complete reference inlet mechanical design
- Create connector and inlet FMEA, though



# Seamless Retry

**Goal:** Institute process to automatically retry session initialization after failure to prevent customer unplug/replug

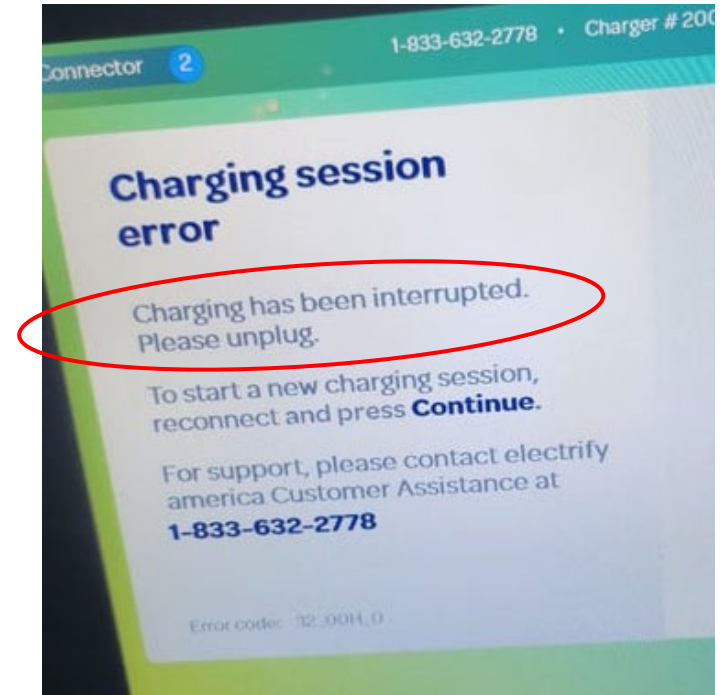
## Progress:

- Gathered feedback on recommend practice document
- Demonstration in CSO's lab

## Next Steps:

- Evaluate relevant changes in new std ISO 15118-2, Edition 2
- Complete final version of Seamless Retry document
- Secure commitment for additional demonstrations

Working Group 2,  
Communications Task Force  
Lead Lab: NREL



# Streamlining Timeouts

Working Group 2,  
Communications Task Force  
Lead Lab: NREL

**Goal:** Identify timeout issues in EV-EVSE communications and document industry best practices

## Progress:

- Labs wrote first draft of recommended practice based on industry input and existing standards
- Began review on draft document with industry

## Next Steps:

- Share with industry members for full review
- Secure commitment for industry demonstrations
- Define scope and form team for next topic: TBD



# Minimum Required Error Codes

Working Group 3,  
Diagnostics Task Force  
Lead Lab: INL

**Goal:** Institute common set of error codes across industry to accelerate problem resolution

## Progress:

- Charger MRECs published, added to EV-ChART guidance
- Preliminary demo conducted at CharIN Festival on 11/28/23
- Implemented in open-source OCPP 1.6J (EVerest project)

## Next Steps:

- Full implementation, demonstration
- Work with Accenture, PIONIX to implement EVerest OCPP 2.0.1
- Expand scope to address EV- and roaming-specific MRECs

MAINT  
REQD



```
{  
  "generatedAt": "2023-09-06T00-08-09Z",  
  "tbc": false,  
  "seqNo": 0,  
  "eventData":  
    {"eventId": 1,  
     "timestamp": "2023-09-06T00-08-09Z",  
     "trigger": "Alerting",  
     "actualValue": "50",  
     "cause": "",  
     "techCode": "3",  
     "techInfo": "Additional"  
    }  
}
```



# Diagnostic Data Sharing

Working Group 3,  
Diagnostics Task Force  
Lead Lab: INL

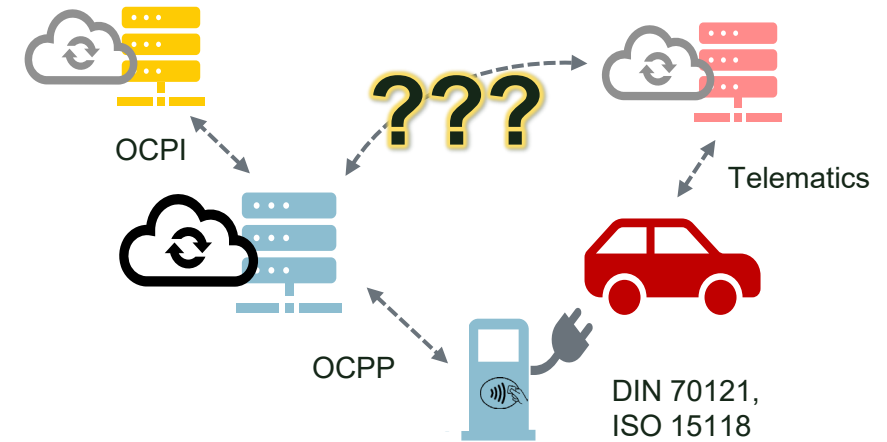
**Goal:** Develop solution to allow industry to efficiently share diagnostic data between charging and vehicle sides of ecosystem

## Progress:

- Agreement that increased data sharing needed:
  - EV/EVSE co-identification, MRECs, additional data to determine who is at fault
- Writing data specification, called Minimum Required Diagnostic Information (MRDI)

## Next Steps:

- Complete draft MRDI specification, receive industry feedback
- Design short-term pilot, recruit participants



# Interoperability Test Cases

Working Group 3,  
Testing Task Force  
Lead lab: ANL

**Goal:** Develop comprehensive set of interoperability test cases to accelerate EV and charger product development

## Progress:

- Completed report on current testing practice
- Defined scope of EV-EVSE Interoperability Test Plan
- Soliciting industry feedback on details
- Wrote SOW for CharIN; subcontracting process underway

## Next Steps:

- In-person workshop at ANL
- Complete test plan
- Demonstrate subset of test cases at industry test event



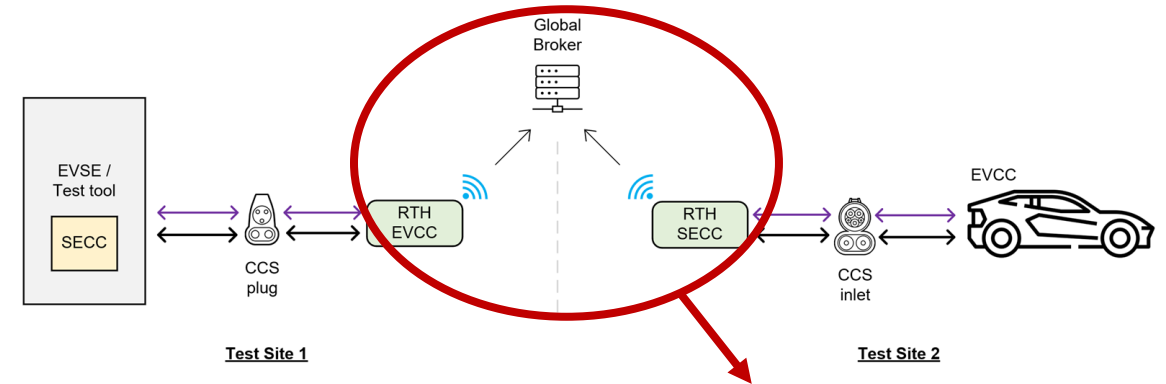
# Remote Test Harness

Working Group 3,  
Testing Task Force  
Lead lab: ANL

**Goal:** Develop first-of-a-kind testing system to conduct remote interoperability testing with EVs and EVSE at separate locations

## Progress:

- Completed system design specification and feasibility testing
- RTH-to-RTH hardware and software interfaces developed and functional



## Next Steps:

- Finish test plan
- Build EV and EVSE interface hardware and software
- Complete proof-of-concept demonstration (for DIN only)
- Recruit industry champions for minimum viable product testing

