Mac: How to connect to GlobalProtect

Select the Global Protect icon and click Connect.



Make sure your badge or PIV card is inserted in the card reader. Then enter your PIV or badge pin number and click **OK**.



After you enter you pin, you will need to select the **Entrust Authentication** certificate with your name. Please ensure you choose the correct certificate, or you will be unable to connect (see below for instructions to check certificates). Click **OK**.



Note: If you have multiple certificates, you will need to ensure you are using the correct one by following the below steps. Highlight one of the **Entrust** certificates and click **Certificate Information**. Then click the arrow next to **Details** tab. Look for **Extended Key Information** or **Authentication** to select the correct certificate. Once you have identified the correct certificate, click **OK**.

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Extension Critical	Extended Key Usage (2.5.29.37) NO
Purpose #1	Client Authentication (1.3.6.1.5.5.7.3.2)
Purpose #2	Smartcard Logon (1.3.6.1.4.1.311.20.2.2)
Purpose #3	Kerberos Client Authentication (1.3.6.1.5.2.3.4)
Purpose #4	(1.3.6.1.5.5.7.3.21)
Extension	Subject Key Identifier (2.5.29.14)
Critical	NO
Key ID	3C EE A6 4F D1 42 23 A9 8B 79 6C 24 90 D8 BF 76 74 2C EF 12
Extension	Authority Key Identifier (2.5.29.35)
Critical	NO
Key ID	E6 DD 1A 07 1A CB 6B BA 20 B9 96 39 93 F8 14 DC 98 03 37 27
Extension	Subject Alternative Name (2.5.29.17)
Critical	NO
	OK
Critical	NO

Check the box for Always allow accessportal.inl.gov to open links of this type in the associated app, and then click Open GlobalProtect App.

OK

Cancel

Open GlobalP	rotect.app?
https://acces	sportal.inl.gov wants to open this application.
🗹 Always al	low accessportal.inl.gov to open links of this type in the associated app
	Cancel Open GlobalProtect.app
nter your pi	n when prompted.
	• •
	"Google Chrome" is trying to authenticate user.
	Enter PIN to allow this.
	PIN:

GlobalProtect status will now show **Connected**.

