ServiceNow

## **Mac VPN Client Configuration**

Select the lock, and choose VPN options

| 🗄 🕙 🐠                          | Mon Ma |  |
|--------------------------------|--------|--|
| Connect                        |        |  |
| Connect to                     |        |  |
| VPN Options                    |        |  |
| Help                           | ►      |  |
| Show Client<br>Shutdown Client |        |  |

The Options window will open. Select New.

| 🔒 Endpoint Security <sup>.</sup>         |                     |
|--|---------------------|
| Sites Adva                               | nced                |
| A site represents the organization you w | want to connect to. |
|  | New                 |
|  | Properties          |
|  | Delete              |
|  |                     |
|  |                     |
|  |                     |
| Close                                    | Help                |

Click Next.



The Server Address or Name is: inlaccess.inl.gov into the Server address or Name field.

|                                   | Site Wizard                 |
|-----------------------------------|-----------------------------|
| A site is your gateway to ne      | ard etwork resources.       |
| To continue, fill in the required | information and click next. |
| Server address or Name:           | inlaccess.inl.gov           |
| 🗸 Display name:                   | INL VPN                     |
|                                   |                             |
|                                   |                             |
|                                   |                             |
|                                   |                             |
| Back Next                         | Cancel Help                 |

Under Display name, give the site a new name such as "INL VPN".

In the next menu, select SecurID:

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| Authentication Met                   | hod<br>ation method to | be used.          |                | -     |
|--------------------------------------|------------------------|-------------------|----------------|-------|
|                                      |                        | 50 0000.          |                | -2    |
| O Username and Pass                  | word                   |                   |                |       |
| Click if your system ac<br>password. | ministrator prov       | vided you with a  | ccount name    | and a |
| Certificate                          |                        |                   |                |       |
| If you are using Hardw               | vare tokens or a       | ny other certific | ate type.      |       |
| SecurID                              |                        |                   |                |       |
| Click if you are using F             | RSA SecurID.           |                   |                |       |
| Challenge Response                   | ,                      |                   |                |       |
| Click if you are require             | d to provide dif       | ferent responses  | s to a challer | ige   |
| Back Next                            |                        | Cance             | el Hel         | p     |
|                                      |                        |                   |                |       |

Then select **Use Key FOB hard token**. If you don't currently have a RSA Token, a <u>request (https://inlforms.inl.gov/FormsLibrary/\_layouts/FormServer.aspx?</u> <u>XsnLocation=https://inlforms.inl.gov/FormsLibrary/CRCSVPNRequest/Forms/template.xsn&SaveLocation=https://inlforms%2Einl%2Egov/FormsLibrary/CRCSVPNRequest&Source=t for one must be submitted, and the RSA token obtained in order to proceed.</u>

| Sele | urlD Authentication ct your SecurID device type for authentication.  |
|------|--|
|      | • Use Key FOB hard token   |
| 2    | This device connects easily to any key ring and fits into pocket<br>or small carrying case.  |
|      | Use PinPad card  |
|      | Shaped as a credit card, the PinPad card contains a numeric<br>keypad. The code displayed is a combination of the PIN and the<br>current authenticator code. |
| Bac  | k Next Cancel Help   |

Click Finish.

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|          | Site Wizard               |
|----------|---------------------------|
|          | Site created successfully |
| <b>A</b> |                           |
| Back     | h Cancel Help             |

Would you like to connect? will display. Select Yes.



Enter VPN information (username, PIN, token code).

| 🔓 Endpoint Sec | urity <sup>.</sup> |   |
|----------------|--------------------|---|
| Site:          | INL VPN            | • |
| Authentication |                    |   |
| Username:      |                    |   |
| PIN:           |                    |   |
| Tokencode:     |                    |   |
|                |                    |   |

Important! If not done, navigating to any sites while using VPN will not work.

After successfully connecting, disconnect the session.



Click Yes.



Next, from the same menu, select VPN Options.

| 8 8 3                  | <ul> <li>Wed</li> </ul> |
|------------------------|-------------------------|
| Connect                |                         |
| Connect to             |                         |
| VPN Optior             | ns                      |
| Help                   | ×.                      |
| Show Clien<br>Shutdown | t<br>Client             |

In VPN Options, the site just created should now display.

|                                  | Options                            |  |
|----------------------------------|------------------------------------|--|
| 🔒 Endpoint Security <sup>.</sup> |                                    | Check Point<br>DOPTWARE TECHNOLOGES LTD. |
|                                  | Sites Advanced                     |  |
| A site represents the            | organization you want to connect t | 0.                                       |
| ini VPN                          |                                    | New                                      |
|                                  |                                    | Properties                               |
|                                  |                                    | Delete                                   |
|                                  |                                    |  |
|                                  |                                    |  |
|                                  |                                    |  |
| Close                            |                                    | Help                                     |

## Close the application and launch it again. Connect to your VPN.

Connecting through the INL VPN should now be successful. If problems are encountered, please verify the CheckPoint VPN client is configured as described in this document.

**NOTE:** If you are on High Sierra, and receive an error that the firewall policy could not be enforced, be sure to navigate to System Preferences in the Security and Privacy section. At the bottom of General, you may see a message that says "System software from developer Checkpoint was blocked from loading." followed by an "allow" button. Press allow, to allow the software to work as intended. This is due to the Gatekeeper security built into High Sierra, which automatically blocks certain software features.

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FN Users will not be able to connect through the INL WiFi, due to firewall restrictions. Please have them test WiFi on hotspot, or any outside line.

If you have issues or need additional assistance please Report a Problem using Service Now (/ess?id=sc\_cat\_item&sys\_id=e5f6bfa76fd52100363166a2be3ee4b2) or contact the OpsCenter at 526-1000 or opscenter@inl.gov (mailto:opscenter@inl.gov).

## **Related Resources:**

Mac: How to Connect to a Windows Network Share (/kb view.do?sysparm article=KB0010159)

How To Configure the Check Point VPN Client (Windows (/kb\_view.do?sysparm\_article=KB0010064))



to Create an RSA PIN for First Time use of VPN or HPC Access (/kb\_view.do?sysparm\_article=KB0010033) Revised by Brooke Jenkins

Last modified 1 minute ago

Helpful?

100% found this useful

## 3/18/2020

Posted by Nicholas Rebmann 2018-09-10 11:43:43 80.71 is not the current version for Mac

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